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Kenya Association of Travel Agents



TRAVEL AGENTS DIRECTORY 2018/2019

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As an increasingly popular holiday and business events destination, South Africa offers travellers inspiring historical culture, vibrant welcoming people, entertaining nightlife, shopping, urban precincts, family fun, wine routes, delicious cuisine, untouched wildlife, beaches and unique spa treatments. With more than 1 700 meeting venues and international convention centres located in Johannesburg, Cape Town, Durban, Pretoria, East London and Port Elizabeth, South Africa is amply equipped to take care of your meeting and event's needs.

Imagine experiencing surges of adrenaline rushing through your body as you fall from the world's highest bungee bridge, interacting with the rich, historic South African culture and taking in the vast, majestic views of Cape Town as you ride to the top of the Table Mountain. That is just a sample of the best experiences that 80 travel agents from all over Africa were recently treated to.

The 10-day tour of South Africa was part of a familiarization trip, which provided travel agents with exciting ideas for their clients' itineraries and travel packages to South Africa. The trip gave the agents a taste of seven provinces, which are all very different and uniquely South African.

These travel agents were fortunate to experience South Africa at the beginning of the Mandela Centenary year.

Here are some of the trip's highlights:



Stephan Morake, Serge Yemba, Ntokozo Langa, Omay Mbaye, Mina Monare, Bonny Mudahama, Gloria Tshiloane, Dalia El Rafa, Kidest Woldeyes, Lucky Mavuso, Menon, Shazia, Pulane Moshoeshe, Tour Guide and Alhagie Bayo: Maboneng, Johannesburg, Gauteng

Gauteng

The "City of Gold" boasts a wealth of experiences including cultural and struggle routes, fantastic entertainment options, shopping, vibrant townships, shebeens and restaurants.

- Pretoria: Agents visited the Voortrekker Monument, a heritage site commemorating the "Great Trek" and the Union Buildings, the official seat of the South African national government.
- Johannesburg: The group indulged their shopping desires in high-end stores in Sandton City, Nelson Mandela Square and the Eastgate Shopping Centre followed by a China Town shopping experience.
- Soweto: The agents did a walking tour through the township, enjoyed a craft beer tasting tour with Soweto Gold, followed by tours to the Nelson Mandela House and the Desmond Tutu House as well as the Hector Peterson Memorial which commemorates South African students' fight against the system of apartheid.

Limpopo

In the "Great North", where the Big 5 roam free, you'll find the legendary Rain Queen, the site of an African Kingdom, the ancient 'upside-down trees' (baobabs) that tell their story of a timeless Africa and a host of outdoor and leisure adventure experiences.

- This province was a treat for all adrenaline junkies as adventure was the order of the day. They went go-karting, enjoyed a round of mini golf and experienced the top thrill when they did a canopy tour with Magoebaskloof Canopy Tours.

Mpumalanga

Meaning "the land of the rising sun" in local siSwati, Xhosa, Ndebele and Zulu languages, it derives its name from the fact that it lays on the Eastern border of the country.

- The Panorama route tour allowed agents to visit God's Window, Bourke's Potholes and Blyde River Canyon and marvel in nature's glory and ingenuity.
- Thereafter they visited a Shangaan Cultural Village, found midway between Blyde River Canyon and the Southern Kruger National Park, a living monument to the Shangaan culture.

KwaZulu-Natal

In the 'Zulu Kingdom', you will find colourful cultures, beautiful beaches, two World Heritage Sites, private game reserves and vibrant, cosmopolitan lifestyles.

- Drakensberg Mountains: Agents took an exhilarating helicopter trip to the top of these majestic mountains and sipped on champagne while savouring the breathtaking views.
- Durban Cuisine: They visited the House of Curries on Florida Road and the Curry Buffer at the Oyster Box where they sampled some of the best local curries.
- Durban's Golden Mile: They got to ride on Segways whilst taking in Durban's captivating sights and ocean breeze.



Mina Monare, Bongane Motsa, Dalia Farid El Rafa, Mevin, Gloria Tshiloane, Najfa Patel, Lucky Mavuso: Golden Mile, Durban, KwaZulu-Natal



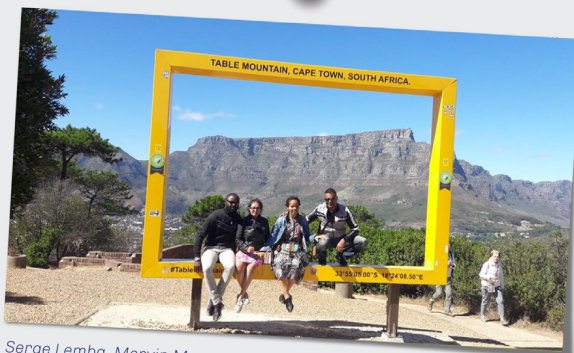
Omar Mbaye, Shazia, Bonny Mudahama, Marie Camara, Kidest Woldeyes, Nura Awol: uShaka Marine World, Durban, KwaZulu-Natal

popular holiday and business events destination

Western Cape

This province is a home to the Table Mountain, the world's longest wine route, magnificent beaches, world-class restaurants and cosmopolitan lifestyles as well as the UNESCO World Heritage site: Robben Island.

- Agents hopped on Sidecar and took a fun ride to Table Mountain.
- The group took in the iconic V&A Waterfront, which is home to 460 local and international retailers, hotels, markets, heritage sites and tourism landmarks and the Zeitz MOCAA, hosting the world's largest collection of contemporary art from Africa and its diaspora.
- They finished off their Western Cape adventure with a township tour of Langa, the oldest black township.



Serge Lemba, Mervin Moonsomy, Shaiza, Ntokoza Langa: Table Mountain, Cape Town, Western Cape.

Eastern Cape

A province of great natural beauty where you can surf the world's biggest waves, go on a "Big Seven" safari, visit the birthplace of Nelson Mandela and bungee jump off the highest bridge in the Southern Hemisphere.

- The "Route 67" Art Journey: Agents celebrated the 67 years of Nelson Mandela's political life with a public art city tour through a visual collection of works produced by local artists.
- Tsitsikamma National Park in the breath-taking Garden Route National Park: Agents enjoyed an adrenaline rush with bungee jumping, a canopy tour and water tubing activities.

This is what some of the travel agents had to say about their South Africa fam trip:

Kenya

Stellamaris Mutinda, representing African Touch Safaris Ltd.

"I enjoyed and appreciated many things: the scenic sidecar Cape Town tour as well as the visit to Sun City, as a one-stop destination, the thrilling adventure at Tsitsikamma Canopy, Soweto's rich culture and the shopping."

Tanzania

Arnolda Kakyaija, representing South African Airways

"The trip was amazing. I thoroughly enjoyed my Soweto experience and will never forget it. I was surprised at how beautiful Soweto is. It is well built and people there are so kind. This trip opened my eyes and I got to see for myself how beautiful South Africa is."

Uganda

Babra Adoso Vanhelleputte, representing MUCE Uganda

"The highlight for me was Port Elizabeth and Knysna, particularly Conrad Pezula. The Cape Town experience was also amazing, especially for me, as someone who organises a lot of incentive trips. Overall, the trip was a success as we explore South Africa and the products it has to offer."

South African Tourism invites travel agents and tour operators across the continent to sign up for the SA Specialist Course, a stimulating free online interactive training programme. It is packed with information about South Africa and its attractions and will improve your knowledge of our country. Visit <https://saspecialist.southafrica.net>

For more information on how you can become a South African Tourism travel trade partner, email africatrade@southafrica.net and start growing your travel business today.

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North West

The province features premier wildlife destinations among them the Pilanesberg Game Reserve and the Madikwe Game Reserve; parts of two UNESCO World Heritage Sites and it is home to the world-famous Sun City gaming resort, dedicated to lost civilisations and modern-day pleasures.

- Harties Cableway: The agents enjoyed a world-class aerial cableway experience as they took in the panoramic views of the Magaliesberg, Hartbeespoort Dam and the surrounding area.
- Sun City Resort: They were spoilt for choice in this ultimate all-in-one entertainment destination.
- Pilanesberg National Park: The group enjoyed a breath-taking aerial safari in a hot air balloon.



Nura Awol, Omar Mbaye, Kidest Woldeyes: Simonstown, Western Cape



SOUTH AFRICAN TOURISM



**Kenya Association
of Travel Agents**

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When dealing with a KATA member, you are sure that you are dealing with a dedicated partner that you know and that you can reach. You are sure that you are dealing with someone determined to deliver value and build a personal relationship to meet your travel needs.

Quality Service

KATA members are travel professionals with relevant experience, training and knowledge. This ensures that as a consumer, you receive expert advice at all times thus enhancing your travel experience.

Peace of Mind

KATA members manage all aspects of the traveller's trip. They issue air tickets, process visas, book accommodation, offer travel insurance, arrange for transport or car rental and more; thus making your travel for business or pleasure a stress free experience.

Best Value for Money

KATA members advise consumers on all the available routes, fares, special promotions and the quality and value of a travel product. By giving consumers a wide variety of travel options and quotes from competing travel suppliers, our members ensure that you get the best value for money.

Trust

KATA members have put their credibility on the line by belonging to an organization that prescribes to a strict Code of Conduct and Professional Standards. The code serves to protect consumers, therefore when using a KATA member, consumers can be assured that they are dealing with a credible and ethical company.

Consumer Advocate

Flight disruptions and baggage problems are just a few inconveniences that a consumer can experience when travelling by air. Though these cases are minimal, KATA members are always on high alert to ensure minimum impact on clients' travel. They will re-route you, arrange your accommodation and follow up with travel partners to get issues solved.



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FOREWORD FROM THE CHAIRMAN

“The travel industry is continuously evolving dictated by the changing preferences and tastes of the modern traveller as well as technological innovations and inventions.”

2018 is a remarkable year for the travel industry in Kenya. Traditionally, the year after a general election experiences rapid economic growth primarily driven by the hitherto cautious investors returning their capital into the market. Despite an unstable business environment occasioned by the extended political season last year, the industry defied all odds to report positive results.

As industry stakeholders, we are optimistic of recording even better performances in all spheres this year. This optimism is buoyed by the announcement by our national carrier Kenya Airways, that beginning this October, they will begin direct flights to the US city of New York. Direct flights to the US brings with it significant benefits to travel agents. The United States of America overtook the United Kingdom in 2016 to become Kenya's number one tourist source market. Direct connection between the two countries therefore means that travel for both business and leisure is likely to increase creating more business opportunities for travel agents. Kenya Airways must work very closely with the local travel agency community to ensure full exploitation of benefits from this flight.

The travel industry is continuously evolving as dictated by the changing preferences and tastes of the modern traveller as well as technological innovations and inventions. This, in return has made travel planning and management a more complex field requiring highly skilled and knowledgeable personnel. It is the reason why the travelling public should engage the services of a professional travel manager to arrange for their travel needs. This travel agents' directory is a good source for such information.

I will briefly point out two issues that as a travel trade we see bearing key significance to our businesses. Early this year, IATA began to implement its new generation settlement scheme

referred to as IATA NEWGEN-ISS-that could potentially change the current business model. NEWGEN ISS proposes to review the current accreditation model for agents, introduces a formula to set the selling limits for agents, provides an additional financial security option in form of a global default insurance and introduces a new pay-as-you go solution. NEWGEN ISS will be available in Kenya from October 2019 according to a schedule released by IATA. Even though the implementation date is still months away, we have begun the process of preparing our members for the changes through education and information.

The New Distribution Capability (NDC) is a new standard developed by IATA to help in the distribution of airlines' content and products. A number of global airlines have already migrated to the new standard while others have demonstrated intent. There is still confusion as to what this migration portends to the travel agents but there is no doubt that disruption is on the way.

Finally, let me address the issue of delayed payments that remains the single most vicious threat to our business here in Kenya. Extended credit periods to our clients have become unsustainable since the introduction of fortnight remittance in 2016. My appeal to our clients is to ensure that payment of air ticket services is settled immediately in order to avoid interruption of services from travel agents.

[Enjoy this 9th edition of the travel agents' directory!](#)

MR. MOHAMMED WANYOIKE
CHAIRMAN

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FOREWORD FROM THE CEO

Last year was a rather interesting year for the travel and tourism industry in Kenya. Being an election year, many had expected, as it has been the norm that travellers would keep off in their droves in anticipation of political violence and unrest. This was not to be! The industry instead shrugged off these fears to record an impressive performance in years even in the face of one of the longest electioneering period in our history.

This performance underlies the belief some of us have in the resilience of our travel industry and the growing confidence of travellers across the world in destination Kenya. It should also be noted that globally, travel and tourism is generally shaking off the tumultuous shocks of yesteryears brought about by terrorism concerns. Countries such as Tunisia, Turkey, France and Egypt that have previously been victims of terrorist acts, just like Kenya, are rising after years of drop in numbers. Fear should never be allowed to win!

At the centre of this remarkable industry performance in Kenya is our dedicated travel agents that work hard to ensure that travel plans and itineraries are meticulously planned to the satisfaction of clients. Our members continue to provide the travelling public- whether business or leisure travellers- with professional and quality services guaranteeing you best value for money and a peace of mind. All the travel agents listed in this directory have signed a code of conduct and practice providing you with an assurance that you have a recourse should the unexpected happen.

I am glad to note that this directory continues to be a useful guide to those seeking travel services and as a result the number of complaints we received last year significantly

dropped. Our collaboration with travel service procuring entities such as government departments, private companies, NGO's and individuals to verify membership status of those seeking to offer travel services continues to grow.

Besides the listing of travel agents, you will also find our industry's suppliers and partners which include airlines, insurance companies, financial institutions, GDS companies, tourism boards, embassies, hospitals among others. Our directory offers you a one stop shop for all your travel needs. I therefore warmly welcome you to our 2018/2019 edition of the Kenya Travel Agents Directory and wish you a pleasant reading. Enjoy!

“At the centre of this remarkable industry performance in Kenya is our dedicated travel agents that work hard to ensure that travel plans and itineraries are meticulously planned to the satisfaction of clients.”

MR. NICANOR SABULA
CEO

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FOREWORD FROM THE CS, MINISTRY OF TRANSPORT

handling of Code D aircraft for regional operations. In order to ensure air access across the country for both commercial and strategic reasons, our Government continually rehabilitates and improves various and airstrips spread across the country. The expansion of Malindi Airport, which is a key tourist destination is currently underway with Phase 1 (land acquisition) complete.

The developments mentioned above have had a significant impact on connectivity within the country. They continue to shape the future of international civil aviation, taking into consideration that Kenya is part of the global aviation community and that developments in the international aviation industry do affect us. To align our aviation development plans to international standards, we have created a conducive economic regulatory regime that ensures the growth of the sector while improving the country's global competitiveness in the aviation industry.

On the global scene, Kenya was re-elected to the International Civil Aviation Organization's Governing Council in October, 2016 for a period of 3 years. In addition, the Federal Aviation Administration of the United States of America granted Kenya Category 1 Status in February, 2017. This opens up access for locally registered airlines to operate direct flights to the United States of America and as a result, Kenya Airways launches its maiden flight on 28th October, 2018. Further, it is noteworthy that construction of the Mombasa – Nairobi section of the SGR is complete. Commissioning of the Passenger Service took place on 31st May, 2017, with the launch of the one-train-a-day morning express service from Mombasa to Nairobi and vice versa. Consequently, on 1st November, 2017, the Madaraka Express passenger service expanded its operations via the launch of a second pair of passenger trains, making it possible to operate an inter-county service in the morning and the express train service in the afternoon, both ways.

Over 1.45 passengers have been transported since the commissioning in 31st May 2017. On the other hand, Commercial Freight train services commenced on 1st January 2018, with one freight train, with the number increasing by one train on a monthly basis. As at July 2018, there are, on average, 14 cargo trains running, per day.

As a Ministry, we will continue our efforts in investments, partnerships, and empowering our people. We will not relent in our endeavor to foster and diversify growth from the community level in order to build a sustainable industry that makes a positive impact on the lives of every Kenyan.

It's noteworthy that Public Private Partnerships have a role to play in this growth agenda. Accordingly, we welcome agencies under this umbrella of the Kenya Association of Travel Agents, which have become a powerful catalyst for economic growth and job creation, to take advantage of infrastructure development in order to diversify growth operations.

**Prof. Arch. Paul M. Maringa (PhD), CBS, Corp. Arch,
MAAK, MKIP
PRINCIPAL SECRETARY for**

**JAMES MACHARIA, EGH
CABINET SECRETARY**



The Government's top priority as envisioned in Kenya's Vision 2030 is to have a country with integrated and firmly interconnected transport infrastructure that facilitates sector growth and accelerates national economic development, which is geared towards raising the living standards of its citizenry. Our bold and achievable objective is to develop world-class transport infrastructure by providing efficient, accessible and reliable facilities that lower the cost of doing business in Kenya.

We take cognizance of the fact that air transport is a major contributor to our national economic growth. The aviation industry plays a vital role in the development of the country by facilitating movement of passengers as well as promoting trade and tourism. In view of this, the expansion of air services is paramount. At the moment, the aviation subsector contributes 5.1 percent of the national GDP and provides about 50,000 direct jobs with a further 142,000 people employed through the catalytic effects of aviation.

The Government has invested heavily in modernization of the civil aviation system and infrastructure. The system includes the installation of modern Communication, Navigation and Surveillance/Air Traffic Management (CNS/ATM) and the implementation of new navigation procedures and technologies which include the Global Navigation Satellite Services (GNSS) and Performance Based Navigation (PBN). These have gone a long way in improving the management of air traffic besides ensuring safety and security of air operations in line with the requirements of the International Civil Aviation Organization (ICAO).

Major infrastructural projects have been undertaken at the Jomo Kenyatta International Airport (JKIA) so as to increase its passenger capacity, the latest being a 2.5 million passenger Terminal 1A. Further developments at JKIA will include the remodeling of Terminal TIB/C/D in order to further increase capacity, improve performance and fully align to international standards. It is expected that this project will be completed in 2020, resulting in an increase in the handling capacity at airport to 12.5 million passengers. The redesigned and improved facilities will also enhance the overall passenger experience.

Other major infrastructure developments in aviation include the new International Isiolo Airport, which is operational. The airport is expected to bring air connectivity to the Central, Eastern and North-Eastern parts of Kenya as well as offer an alternative uplift airport for miraa exporters. Kisumu International Airport has been rehabilitated with the widening of the runway from 30m to 45m as well as the extension of its runway from 2 km to 3.3 km. This allows for



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DIRECT FLIGHTS TO NEW YORK IS A BOOST FOR KENYA'S TOURISM

“ Air transport is a key component in the tourism industry and in particular for a long-haul destination like Kenya. We are confident that Kenya's tourism is on the right path towards growth. ”

Kenya Airways will in October 2018 commence daily direct flights to John F. Kennedy International Airport in the US City of New York. This is a major milestone in the growth and development of civil aviation in Kenya and will boost trade and tourism industry in the region.

The direct flight comes at a time when the USA has overtaken the UK as Kenya's number one source market for tourists. Last year saw the number of American tourists rise from 97,883 to 114,507 - representing a 17% increase. We, therefore, expect a rise in visitor numbers with the introduction of direct flights between Kenya and USA.

Air transport is a key component in the tourism industry and in particular for a long-haul destination like Kenya. We are confident that Kenya's tourism is on the right path towards growth. We expect tourism volumes to continue registering double-digit percentage growths over the next years. But this will rely on the continued commitment and co-ordination between the government and stakeholders. In this regard, I urge all Travel Agents to tap into the huge potential that comes with this direct flight.

The performance of the industry last year defied odds to register a 20.3% growth and post earnings of Kshs.120 billion. This is an improvement from the Kshs.99.69 billion earned in 2016.

Latest statistics released by the Ministry of Tourism & Wildlife show international arrivals increased by 9.8% to 1.4 million from the previous year's 1.3 million. The United States of America (USA) remained Kenya's leading market, growing by 17% with 114,507 arrivals. The United Kingdom was second with an 11.1% share of the arrivals at 107,078 tourists. Uganda was third with a share of 6.4 % at 61,542 arrivals.

Tourism has for a long time been the second largest sector in Kenya's economy after agriculture, accounting for 21% of total foreign exchange earnings and 12% of the Gross Domestic Product.

My Ministry has developed the National Tourism Blueprint (NTB) 2030, which is a deliberate plan to aggressively market and promote Destination Kenya, with the aim of increasing the tourist arrivals and revenues to our country.

The Blueprint 2030 seeks to redirect the tourism sector by focusing on four key pillars - namely: Product, Marketing, Investment and Infrastructure - expected to drive the sector to greater heights. It emphasizes the need to engage all key stakeholders to work together to realize sustainable tourism development in the country.

I urge all tourism stakeholders to fully support our efforts and play their part by embracing innovation in their business ventures, so as to give Destination Kenya the competitive edge to make it the preferred destination of choice.

**HON. NAJIB BALALA, EGH
CABINET SECRETARY FOR
TOURISM & WILDLIFE**





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Travel Insurance

Written By Dhruva Patel

Travel Insurance is an insurance policy that provides 24 hours emergency medical assistance, personal accident cover, compensation for travel delay and loss of traveller's property, cancellation and curtailment and other travel related contingencies arising during the trip.

Right now you could be very excited about the summer holiday in Europe as you check in your luggage at the airport. You may be very certain about the plans you have for your holiday, but uncontrollable moments and situations are the children of uncertainty.

The increase in international travel has meant that risks associated with it have grown. This coupled with the high cost of medical care abroad has made travel insurance vital for any traveller.

When you are travelling, it is a smart decision to purchase a travel insurance that would cover any losses you incur from the time you check into your flight from your country of residence until you return back.

The increase in international travel has meant that risks associated with it have grown.

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Do's & Don'ts Whilst On A Safari

Written By Dr. Shazia Hassan



Whilst thinking of Kenya the first thing that instantly pops up in one's mind is 'Safari'. The Kenyan Safari is a once in a lifetime experience that every person regardless of their age, gender or race must have on their bucket list. However this 'bucket-list experience' isn't for the faint-hearted and should definitely be approached with a lot of care and caution. There are a number of do's and don'ts that one should take into serious consideration before embarking on their safari!

1. Make sure your vehicle is serviced and capable of taking the journey

Before starting your trip get your vehicle checked as the terrain of the wild isn't a smooth journey. You need to make sure your vehicle can take the trip and you also need to make sure there is sufficient fuel. Once you know your vehicle is prepared to take up the challenge it is now that you can embark on your adventure.

2. It's not just the vehicle that needs fuel

It is necessary to carry enough water when on a safari, as everyone should be well hydrated whilst on a safari. This experience is exciting but can also be long and tiring.

3. Never step out of your vehicle or you may end up dead meat

When inside a national park it is incumbent to not step out of the vehicle at all times unless there are specified rest spots where one can get down to stretch their legs or snack. There have been many incidents when tourists get excited and forget that the animals they encounter in the wild are untamed and territorial and are not to be messed with. So if you are on a safari this is something

you should take careful note of.

4. A stampede of animals is not to be approached

If you ever witness a stampede don't intervene or follow. These animals are in distraught and will definitely attack if you try to intervene or follow. If you don't want your car to be rolled over then it's best you maintain a safe distance.

5. Shoot with the camera

A camera is the most important equipment one should carry while on safari. The picturesque wild is not something one gets to witness on a regular basis. If you are lucky you may get to witness a kill so come prepared! On a serious note the camera should be the only equipment you should use to shoot with, it is not only inhumane but is illegal to harm the animals in Kenya, and is a serious crime so BEWARE.

6. Be kind and do your bit in conserving the wild

Let's be considerate and not litter in the national park. Remember, it is a home to a lot of animals and let's be honest, would you personally love to live in a pile of rubbish? Just as you take care to keep your home clean and litter free, be kind and show the same respect for the wild.

7. This isn't a 'zoo' to be petting or feeding the animals

Keep your food for yourself and don't attempt to feed the animals in the wild. It could cost you a finger or two ;) so beware!

8. Be grateful for the experience

As we know living in the west or amidst the busy city life, animals are a rare sight! A safari can be a humbling experience! We all heard the sad news of Sudan the last of the male northern rhino's passing away leaving our planet at the brink of extinction. This should teach all of us near and far, a lesson, that with the constant poaching & pollution our planet may lose a lot of our animals. So let's go green and vouch against poaching!



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Packing Tips For Every Traveller

Written By Dr. Shazia Hassan

Packing is an art & packing duly is crucial! If you overpack you don't only end up burdened with heavy bags, you also end up incurring unnecessary costs for excess baggage! On the other hand, under-pack and you may end up not only forgetting an important item, but also paying extra unnecessarily to purchase the item you left behind. It is therefore important to have a set of packing rules to follow to make sure you are organised and have all your important things with you!

1. Your Packing Checklist

As cheesy as this may sound, a packing list can literally save your life! Before starting to pack, make sure you have made a list of things you want to carry on your trip with

you. The perks of having a list: it helps you prioritize & helps eliminate all unnecessary items you plan on packing. The packing checklist also makes you more organised and helps prevent missing out on packing that important item!

2. Roll And Not Fold

Make sure you get into a habit of rolling your clothes. The benefits of rolling are many apart from the most obvious one, taking less space. Your clothes don't end up with crease lines from the folds, so if you don't have an iron available you can make do with your rolled clothes!

3. Check The Airline Baggage Policy

Even before beginning to pack, it is incumbent that you check the baggage allowance of the flight you have chosen, to avoid paying for any excess baggage. This is mostly important for all those budget-minded packers who use budget flights!

4. Whilst On Number 3. Make Sure You Read Carefully On Items That Are Forbidden In Hand Carry

Get familiarised with what you are not allowed to carry in your hand carry! You don't want to end up having to repack and reorganise your things last minute!

5. Make Sure Your Essentials Such As Travel Documents Are Packed In Your Hand Luggage & Not In Your Suitcase

To avoid packing your essentials in the suitcase, make sure essentials such as travel documents are packed away first in your carry-on or hand luggage! Your currency, credit cards, jewellery, phone, travel documents & ID are some of the valuables that should always be hand carried with you onto the plane. Remember airlines can easily misplace your luggage and you don't want to end up being stranded without your essentials!

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Benefits of Travelling!

Whether you are travelling for business, leisure or both, it can be an enlightening experience that can uplift your mood, making you happy. So you may ask how can travel make one happy? Here are some of the top reasons on how travel can elate your mood: making you happy!

1. Boost Your Self-Esteem, Making You More Confident

When travelling, especially when travelling alone, you get to face a lot of situations: some good, some unexpected. All in all, it is these situations that help boost your self-esteem and make you more confident! So if you are planning to escape and haven't found the courage as yet, make sure you take on the challenge. At the end of your travel experience you are sure to be a happy person!

2. Meet Different People

You are always bound to bump into people from different countries! Sometimes you may end up making great friends on your trip with unexpected people who too are travellers just like yourself. Being social animals, social interactions are what we humans thrive on, making us happy people. A bonus, we also get to learn a lot about different cultures!

3. Social Media Detox

Being glued to the screen 24/7, can be unhealthy and deteriorate one's mental health. Taking a trip is the best way to make a temporary escape from all social media, even if it is for a short time. Travel is the best way to avoid Facebook, Twitter, Instagram etc. Let's be honest, it is always nice to take a break & switch off from the social media once a while & be happy!

4. 'You' Time

Escaping to another place gives you time to relax, breathe & be happy! Even if that means taking a break from work, family or friends, travelling really gives you a lot of 'You' time, which is imperative for your mental well-being. So don't be afraid to switch off once in a while from work, family or friends! After all you deserve some 'you' time every now and then!

5. Absence Makes The Heart Grow Fonder

Whether you take a break from your partner or your family, travelling really helps you get closer to your loved ones. As the distance makes you miss home and family, it also teaches you to value your most loved possession(s)! This also makes you happy knowing you have someone waiting anxiously for you to return from your trip!

6. Your Vitamin D & Sea Boost


If you love the sea, choose a destination with beautiful beach(es)! However, if you are not so much into beaches travelling to sunny places always lifts one mood and makes one happier & healthier!


Written By Dr. Shazia Hassan


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Financial Tips For The Globetrotter

Every action has a cost implication, either directly or indirectly. Being financially savvy as a globe trotter is important both before and also during your travels. I hope you enjoy reading some of the financial tips I follow as a globe trotter, and also find them useful for your next travel.

1. Set up automatic payment bills for the house.

It is quite easy to forget about finances while you are on a trip. A few days prior to leaving the house, perform a quick accounting exercise of the direct deposits and automatic withdrawals that will occur while you are away to make sure that your account balance does not go negative.

2. Try to set up a separate bank account for "travels only" if you are a passionate globe trotter.

This way, you could deposit savings for future travel plans and also fixate the accumulated amounts for a certain period and earn interest to top up your travel kitty.

3. Know what is inside your wallet, and ensure it is enough.

Before you begin the road trip or head out for the airport, make sure you check your wallet and ensure that you have sufficient cash in the correct currencies acceptable by your destination country. Miscellaneous costs such as luggage trolley, and food and water expenses are inevitable during travels and it is very important to be equipped with enough small money too, in order to avoid waiting for change. You've got to board on time too!

4. When you are about to take a trip, decide what debit and credit cards you will be using to pay the bills.

Choose travel friendly debit and credit cards. Make an effort to memorise the pins too instead of keeping a paper with the pins written on them. A few days before your travel day, make sure you learn about the special properties of the cards from the respective bank and how to manage minor issues that may arise subsequent to using the cards.

5. It is advisable to be in touch with a reliable and friendly personnel from your bank.

You may encounter a problem with your debit or credit card while travelling, and the best person to sort you out would be a reliable personnel at your bank who you can get in touch with instantly.

6. Use a prepaid card instead of a credit card!

From personal travel experience, using a prepaid card imposes a mental control on expenditure while travelling. It naturally compels you to perform a continuous accounting of your expenses during the days

you travel. Write a daily note book with a breakdown of your expenses. Writing enhances memory! When you return home from your trip, you may end up having saved more from your trip than you expected simply by using a prepaid card.

7. Always examine the exchange rates

Research your destination's currency at least four weeks before your departure date. Take the time to review exchange rates on the coloured boards at the airports too so that you train your brain to be on the calculative mode. This way you will continuously be aware of how much cash you still have with you to spend on items that you will actually value. Foreign exchange gains and losses can either help you purchase that extra souvenir for your Mother or lose out on three cute little souvenirs for your nieces and nephews.

8. Be Globe Trotter Savvy!

It can be quite easy to spend almost all the cash in your wallet at the duty free shops at airport. The urge to buy souvenirs for all members of family and friends can deplete the cash stash in your pocket that was mostly meant for you to enjoy your trip.

9. If you are Gadgets savvy or love shopping, keep a look out for the seasonal offers at the airports.

Shopping is my second name! luggage is never too heavy to stop me from shopping for more. My eyes are constantly skimming along the shiny and colourful boards lining the airport walls. It creates a refreshing thought process that later becomes rampant and so deeply enlightening especially after a cup of freshly brewed Starbucks. The last time I was at Heathrow, I bought myself an elegant pair of Beats Headphones from the Beats store itself. Paying by prepaid card was cheaper than paying by cash simply because European countries impose a cash handling fee for cash payments. This again, emphasises points number 5 and 6 about the advisable use of prepaid, and credit and debit cards to avoid cash handling.

10. Keep it simple when you travel.

Whatever you do, always remember that cultivating simplicity in everything you do shall prevent situations from becoming more complicated during your travels.

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Written By Dhruva Patel



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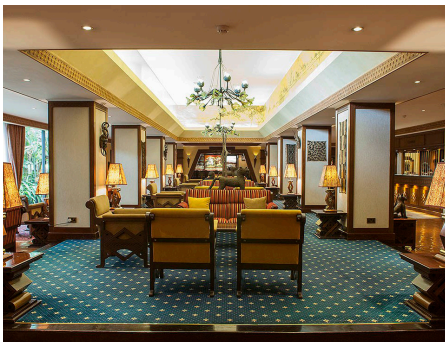
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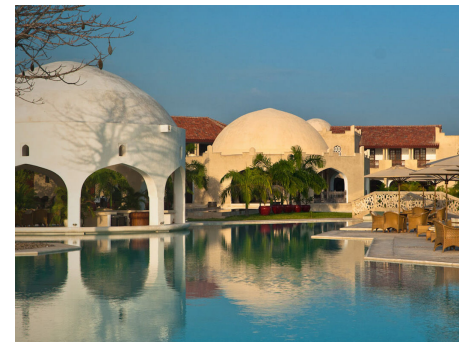
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How To Make Your Travel Experience Comfortable & Worthwhile

Written By Dr. Shazia Hassan



From the time of stepping into the airport, to the time of taking off and subsequently to the time of arrival at the chosen destination, travel doesn't necessarily have to be boring and tiring but can be fun & interesting provided certain measures are taken!

Whilst travelling, whether it is for leisure or business or both, make sure you aren't carrying too many bags with unnecessary items. Travel can be a very exhausting experience especially if there's a long flight ahead with more than one stop over. Hence only what is required should be carried, instead of packing bags with unwanted items such as extra clothes.

On entering the airport, bags should be checked in as soon as the check-in counter opens, as keeping an eye on bags and moving around with bags is unnecessary & can lead to misplacement! With free hands it is now easy to get around. After getting through the long queues of immigration it is now time to enter the waiting areas before boarding your flight. A book to read or a crossword book or phone with a set of headphones should always be carried in case of long waiting hours. These help kill time whilst awaiting to board! On the other hand the perks of flying business class or first class, or being a frequent flyer, or just being an annual member of the airline lounges can be numerous. One doesn't just get to take advantage of the free food and drinks but also of the numerous luxurious amenities included. Certain lounges allow certain bank card holders to take advantage of the services in the lounge provided an extra fee is paid. It, therefore, doesn't hurt to walk into the lounge and ask questions at the reception if you are unsure. You may just be able to make use of the 'special' services for very nominal charges.

Alternatively, a lot of time can be spent on Duty Free shopping. Feel free to explore the Duty Free shops at the airport as the reason for their existence is 'you'. It is not necessary to spend money if you are on a budget, however, it doesn't hurt to check out what is available. Sometimes it can be a blessing in

disguise when you find your favourite perfume or that piece of jewellery you craved on a special offer. If shopping isn't your cup of tea there is no reason to worry as most airports provide free Wi-Fi hotspots. If you have a smart phone, surfing on the internet or reading online is a possibility. Just make sure you know the airport well and the free Wi-Fi hotspots. However, if you are not able to get free Wi-Fi access, most coffee shops within the airport provide the service. As long as you are buying a cup of coffee you can enjoy the service.

Whatever you do, always make sure you have your eyes and ears open and that you keep listening to the announcements made so that you don't miss your flight. If there is a long delay for whatever reason, you can always make use of the airport hotel services. Some international airports have hotels where you can pay a certain fee to sleep in for a few hours, just make sure you have housekeeping wake you up in time for your flight.

Once the boarding announcement is made, you are now ready to embark on your journey. Flights can be very tedious depending on the destination chosen, if so, fret not, just make sure you are comfortably seated, rehydrated throughout your journey & that you frequently stretch your legs to maintain a healthy blood flow. Most international flights have screens with movies and games to keep the passengers entertained and busy. So make sure you take full advantage of the services. Alternatively, if you are exhausted you can use your ear plugs and recline your seat to fall off to sleep. You can also make use of the in-flight magazine and in-flight duty free to pass your time. Make sure you have filled out any cards for immigration, so that once you have landed you don't waste anymore time filling out forms etc.

On arrival at your destination, thereafter things get easier. At the immigration, your passport and necessary documents need to be presented one last time, after which collection of your bags from the luggage area is required before your final exit!

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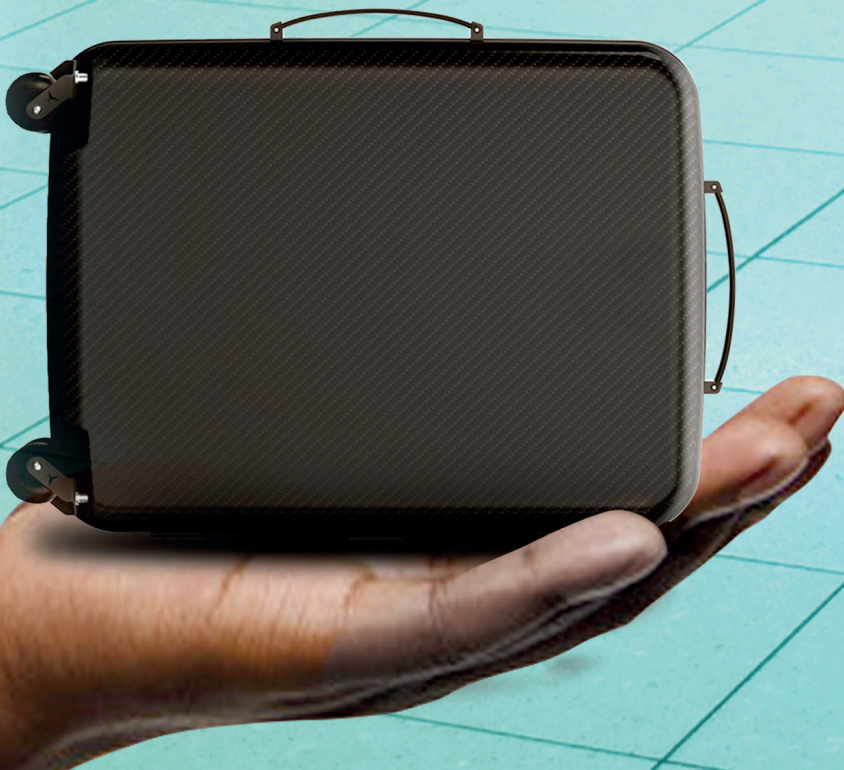
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